IFW\$

PTO/SB/22 (12-04)
Approved for use through 7/31/2006. OMB 0651-0031
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE cond to a collection of information unless if displays a valid OMB control purples.

| PETITION PORTENSION OF TIME UNDER 37 CFR FY 2005 | | Docket Number (Optional) | |
|--|------------------------------|--------------------------|--|
| (Fees pursuant to the Consolidated Appropriations Act, 2005 (H.F | | | |
| Application Number 10/675,431-Conf. #6194 | Filed September 30, | 2003 | |
| For MANAGING CHANGES IN A RELATIONSHIP MANAGEMENT SYSTEM | | | |
| Art Unit 2161 | Examiner C. L. Da | ye | |
| This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application. | | | |
| The requested extension and fee are as follows (check time period desired and enter the appropriate fee below): | | | |
| <u>Fee</u> | Small Entity Fee | | |
| X One month (37 CFR 1.17(a)(1)) \$1 | \$60 \$ | 60.00 | |
| Two months (37 CFR 1.17(a)(2)) \$4 | 0 \$225 <u>\$</u> | | |
| Three months (37 CFR 1.17(a)(3)) \$10 | \$510 | | |
| Four months (37 CFR 1.17(a)(4)) \$15 | \$795 \$ | | |
| Five months (37 CFR 1.17(a)(5)) \$21 | \$1080 \$ | | |
| A check in the amount of the fee is enclosed. Payment by credit card. Form PTO-2038 is attached. The Director has already been authorized to charge fees in this application to a Deposit Account. The Director is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account Number 13-2855. I have enclosed a duplicate copy of this sheet. I am the applicant/inventor. assignee of record of the entire interest. See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96). | | | |
| x attorney or agent of record. Registrat | on Number 58,495 | | |
| attorney or agent under 37 CFR 1.34. Registration number if acting under 37 CFR 1.34. Miller J. Signature | FR 1.34 June 14, 2006 Date | | |
| Michael P. Furmanek | (312) 474-6300 | | |
| Typed or printed name Telephone Numb | | r | |
| NOTE: Signatures of all the Inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below. | | | |
| Total of form is submitted. | | | |

06/19/2006 MAHMED1 00000081 10675431

01 FC:2251

60.00 OP

I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as First Class Mail, in an envelope addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450. Dated: June 14, 2006 Signature: _ (Michael P. Furmanek)